

IN THE UNITED STATES PATENT & TRADEMARK OFFICE

Applicants:	ZARA et al.	Docket No.:	60202-301201
Application No.	09/666,910	Client Ref:	10002185-1
Filed:	September 21, 2002	Group Art:	3629
For:	INTELLIGENTLY CLASSIFYING AND HANDLING USER REQUESTS IN A DATA SYSTEM	Examiner:	Borrisov, Igor N.

Mail Stop Petition
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

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GROUP 3600

**REQUEST TO WITHDRAW AS
ATTORNEYS OF RECORD IN PATENT MATTER**

Dear Sirs:

This is a request for permission to withdraw as attorneys of record in this application under 37 CFR 1.36.

1. Reason for Request

The attorneys of record request mandatory withdrawal under 37 CFR 10.40, and specifically under 10.40(b)(4), because the client has discharged the firm and its practitioners from representing the client before the U.S. Patent Office in the above-referenced matter. We enclose a copy of the client's e-mail correspondence dated December 5, 2003.

2. Due Notice to Client

The attorneys of record have given due notice of their withdrawal to the client pursuant to the discharge. We enclose copies of the letter transmitted to the client containing such notice. We also sent a copy of this request to the client.

3. Delivery of Papers to Client

We have delivered or are in the process of delivering to the client all the papers comprising this application and its prosecution.

4. Status of Application and Next Action

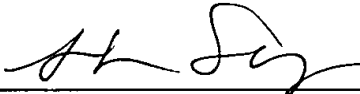
Filed Request for Continued Examination on July 1, 2003. Awaiting response from Examiner Borrisov.

5. Please change the correspondence address and direct all future correspondence to:

Hewlett-Packard Company
Intellectual Property Administration
P.O. Box 272400
Fort Collins, CO 80527-2400
Attn: Richard P. Lange

6. This Request to Withdraw is made on behalf of me, all the attorneys/agents of record, and all attorneys listed under Customer No. 37509.

Signature of Representative of Withdrawing Attorneys



Leah Sherry - Reg. No. 43,918

Signature of Representative of Withdrawing Attorneys on Behalf of All Withdrawing Attorneys

Dated: December 9, 2003

Respectfully submitted,



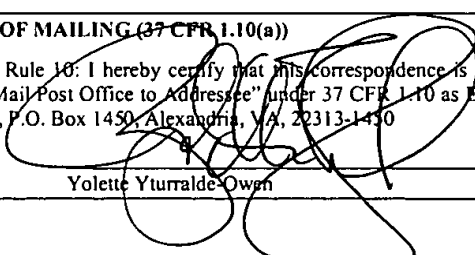
Leah Sherry
Reg. No. 43,918

DECHERT LLP
Customer No. 37509
P.O. Box 10004
Palo Alto, CA 94303-0961
Tel. 650.813.4800
Fax. 650.813.4848

CERTIFICATE OF MAILING (37 CFR 1.10(a))

CERTIFICATE OF MAILING BY "EXPRESS MAIL" - Rule 10: I hereby certify that this correspondence is being deposited on December 9, 2003 with the U.S. Postal Service "Express Mail Post Office to Addressee" under 37 CFR 1.10 as EL 989 607 978 US addressed to: Mail Stop Petition, Commissioner for Patents, P.O. Box 1450, Alexandria, VA, 22313-1450

Date: December 9, 2003



Yvette Yturralde-Owen